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## Credit Policy

**Home Heating Accounts** (excluding Budget accounts) must have their balance paid by the 15<sup>th</sup> of the month following delivery or before the next delivery, whichever comes first. Keep fill customers will have their tank kept full providing payment terms are met. If payment terms are not met and delivery has to be made after hours or a truck pulled off its route, a service charge will apply.

**Accounts** without approved credit must have cash, check, money order or credit card for payment before or upon delivery. Delivery will not be made without payment.

**Budget Customers** must meet the following terms:

1. Payment for the length of the budget contract is due by the 15<sup>th</sup> of each month.
2. Budget months run August – May with any balance due to be paid in full by June 15<sup>th</sup>.
3. If payments are not made by due date, customer will be taken off keep full program and will be obligated to pay a service charge if an after hours delivery is needed.

**Cash discount** of 2% will be given for cash sales, or within 7 days of original invoice date. Cash discount does not apply to minimum deliveries or payments made with credit cards.

**Itemized Statements** for all accounts, excluding budgets are sent out the first of each month with payment due by the 15<sup>th</sup>.

**Service Charges** will be added to any account past 30 days **and will also be considered delinquent at that time.** Budget customers will not be charged service charges unless their monthly payments are not maintained.